

CONTACT

Mexico City, Mexico
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SKILLS

Leadership
Engineering and people management, product roadmapping, cross-functional delivery, incident escalation, Scrum / Agile

Technical
Java, Spring Boot, Spring Framework, microservices, REST APIs, Kafka, Redis, JPA, SQL / PostgreSQL, JWT

Delivery & cloud
GitHub Actions, Jenkins, SonarQube, OpenShift, AWS

INTEGRATIONS

Identity & KYC
Incode, Unico, Metamap

E-signature
D4Sign, DocuSign, Autentic, Mifiel

Tax data
Syntage (SAT)

Treasury & crypto
Privy, Bridge

Core banking
Minsait

Finance
STP, Routefusion

CRM & referrals
HubSpot, Saasquatch

AI
Anthropic, ExtendAI, Open Code

EDUCATION

Software Engineering
Universidad Politécnica de Chiapas, 2012–2016
B.A. English Language and Literature
UPIICSA, 2017–2019

CERTIFICATIONS

Web Development with Java Spring Framework
Scrum Foundation Certificate

LANGUAGES

English (professional working)
Spanish (native)

Natsumi *Angel* López

SENIOR ENGINEERING MANAGER

Senior Engineering Manager with 9+ years in software, 6+ of them at Clara, a leading spend-management platform in Latin America. I started as a backend engineer and grew into leading cross-functional teams of 5–6 people inside a 30–35 person tribe, across Onboarding, Growth, Bill-pay and Acquisitions. I deliver regulated fintech products in Mexico, Brazil and Colombia, bridge engineering and business stakeholders, and mentor engineering and product leaders.

Fintech · Payments · Core banking · KYC/KYB · Electronic invoicing · Growth · Compliance

EXPERIENCE

Senior Engineering Manager · Clara Mar 2026 – Present
Vertical Payments & Onboarding Squad · Mexico (Remote)

- **Lead a cross-functional Payments team (~5)** and the **Privy / Bridge treasury integration, delivered in 2–3 sprints**: headless KYB, KYB webhooks with capability gating, fiat deposit accounts and a standardized error-code catalog.
- **Revamped the referrals suite in record time (2–3 sprints)**; extracted lead scoring into an independent service and shipped onboarding monitoring, **improving observability by 90%** with proper logs and alerts for every external vendor and internal tool.
- **Lead the decoupling of Fleet invoicing and monthly statements from Core** into Fleet-owned services.
- **Acted as both Engineering Manager and product lead for ~8 months in early 2026**, alongside the Operations tribe's product director, and bridge engineering and stakeholders to ensure sound solution design and successful testing.
- **Mentored 12 engineers, 4 Product Managers (1 Senior) and 1 QA engineer** in best practices and soft skills; coach new Engineering Managers and Pod Leads through pair programming on production work; 2 mentees were promoted to Engineering Manager / Pod Lead. Interviewer in technical and manager rounds (2024–2026).
- **Stayed hands-on**: 7,000+ GitHub contributions since 2020 across 25+ services.

Engineering Manager · Clara (Hybrid) Aug 2022 – Mar 2026
Bill-pay · Growth · Onboarding · Acquisitions & Engagement

- **Led a cross-functional Onboarding team (~6)** within the Operations tribe (30–35 people); **onboarding conversion improved 20–30%** in Mexico and Brazil.
- **Led regulated, high-stakes projects**: Mexico onboarding revamp ("Moonshot"), UBO and biometric validation with INE (Mexico), PEP declaration (Brazil), multi-provider identity validation, a new contract provider (Colombia), SAT connection and Google Ads Performance Max.
- **Built and grew teams**: 5+ hires as Engineering Manager, all successful in their roles; 2 engineers promoted in Bill-pay and 4 sponsored for promotion in Onboarding.
- **Protected production**: 200+ successful deployments since 2024 with no rollbacks, using release notes that cover staging, manual and automated QA, configuration and feature flags.
- **Shaped the tribe's way of working**: standardized story points and Linear ticket types by work (Product, Frontend, Backend, Infra, QA, Data); added documentation, security guides, SonarQube and metrics tooling.

Software Engineer · Clara (Hybrid) Aug 2020 – Aug 2022
Built and maintained backend services for core banking (Minsait), payments and cross-border flows; contributed to architecture solutions.

Software Engineer · Banco Santander México (Hybrid) Dec 2019 – Jul 2020
Investment, transaction and payment features and external services; RESTful APIs.

Software Application Specialist · Accenture México (via K2) May 2018 – Dec 2019
Spring Boot microservices for a bank payroll product (Zuul, Eureka, Kafka, Redis, JWT); Azure Cognitive Services (OCR, face recognition).

Java Software Engineer · Prospectiva en Tecnología Jan 2017 – Apr 2018
CFDI 3.3 electronic invoicing for large consumer-goods and industrial clients; OCR for foreign documents.

LINKS

Website: contributions at Clara and more · natsumiangel.com